NORTHCRAFT

Northcraft Analytics Module Inclusion Matrix

Cubes	Incident	Change	SLM	Problem	Request	CMDB/Asset	Knowledge	Event	Release	Resource	Project	ITFM	License
Incident Management	Included												
Incident to Problem Relationships	Included												
Incident Relationships	Included												
Change Management		Included											
Change to Incident Relationships		Included											
Change to Problem Relationships		Included											
Change Approval		Included											
Service Level Management			Included										
Problem Management				Included									
Service Request Item with Detail					Included								
Service Request Items					Included								
Service Request Management					Included								
Service Request Tasks					Included								
Configuration Management						Included							
CI Relationships						Included							
Knowledge Management							Included						
Knowledge Management Relationships							Included						
Event Management								Included					
Alert Management								Included					
Alert to Incident Relationships								Included					
Release Management									Included				
Resource Allocations										Included			
Resource Management										Included			
Resource Plan										Included			
Resource Task Management										Included			
Demand											Included		
Project											Included		
Project Task											Included		
Cost Plan Baseline Item												Included	
Cost Plan Breakdown												Included	
Expense Line												Included	
Project Cost												Included	
Project Cost Plan												Included	
License Analytics (Role, Role History, Contract, Users and Groups)													Included