

## Northcraft Analytics Module Inclusion Matrix

Cubes	Incident	Change	SLM	Problem	Service Request	CMDB	Knowledge	Release
Incident Management	Included							
Incident Assignment Log	Included							
Incident Associations	Included							
Incident Work Log	Included							
Change Management		Included						
Change Signature		Included						
Change Associations		Included						
Service Level Management			Included					
Problem Management				Included				
Problem Associations				Included				
Service Request Management					Included			
Task		Included			Included			
Work Order					Included			
CMDB - Configuration Management						Included		
CMDB - CI Associations						Included		
Asset Management						Included		
Knowledge Management							Included	
Knowledge Article Use							Included	
Release Management								Included
Release Associations								Included
Survey	Included							