PCAOB Chooses Northcraft

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Company Accounting Oversight Board (PCAOB)**

PCAOB

Public Company Accounting Oversight Board

*"With Northcraft Analytics, we were
able to deploy a complete BI application
in 7 business days..."*

We deployed Northcraft's BI application for our on
premise ver-sion of BMC Remedy 8.X. We've used
our own BI team in the past to create the reports,
metrics and dashboards we needed.

Basically, in previous versions of Remedy, we ended
up getting what we needed, but it took a few
months. With Northcraft Analytics, we were able to
deploy a complete BI application in 7 business days
that included Executive Dashboards (used by our
CIO and CAO) in SharePoint, 10 critical static reports
(custom reports that we needed), their suite of
600+ dynamic reports, web and Excel-based ad-hoc
reporting and Dashboards for our iPads.

After 3 virtual training sessions, we had 3 additional
users come on-board that had never touched
reporting in the past (including one of my service
desk analysts!). And for all of this, Northcraft was
less expensive than our internal transfer costs.
Needless to say, we were completely impressed with
Northcraft. One more thing - we ended up choosing
Northcraft because their maintenance plan includes
the ability to switch to ServiceNow (because
we might platforms switch in the future). Finally,
these guys are just great and helpful!!

Featuring:

- 1,500 Metrics
- 200 + KPIs
- 10 Process Areas
- No BI Development
- BMC Remedy
- BMC Remedy on Demand
- ServiceNow
- BPPM
- SolarWinds
- Interactive Intelligence ACD
- HP Service Manager

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